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Abstract

The Food Ordering App for Shopkeepers is a digital platform that simplifies food ordering, billing, and inventory management for restaurant owners. It allows shopkeepers to manage menus, update stock, and track sales efficiently. Customers can browse the menu, add items to their cart, and make secure online payments via UPI, with the shopkeeper manually confirming the transaction. The system automatically updates stock with every purchase to prevent shortages. For restaurant owners, the app provides a dashboard for managing menus, tracking orders, and analyzing customer preferences. It features user authentication, restaurant listings, order tracking, and multiple payment options, offering a responsive interface for both desktop and mobile devices. By leveraging cloud-based databases, real-time notifications, and secure payment gateways, the platform enhances both customer convenience and restaurant operations. Designed to meet the needs of the food delivery industry, this system enables fast, efficient ordering and delivery, helping restaurants improve business and increase customer satisfaction.

Keyword: Food Ordering App, billing, inventory, restaurant, online payments, tracking, cloud

DOI: <https://doi.org/10.5281/zenodo.15104662>

1. Introduction

In today's world, online food ordering apps have revolutionized the way people enjoy their favorite meals. These fast-paced apps provide a seamless and convenient platform for users to browse menus, place orders, and have food delivered right to their doorstep with just a few taps. By partnering with a wide range of restaurants, they offer diverse cuisines to cater to different tastes and dietary preferences. With features like Realtime tracking, secure payment options, and personalized recommendations, online food ordering apps enhance the dining experience while saving time and effort. Whether for a quick snack, a family dinner, or a late-night craving, these apps make food delivery easier and more accessible than ever before. Moreover, online food ordering apps are constantly evolving to provide users with a more personalized and efficient experience. Many platforms utilize artificial intelligence and data analytics to suggest meals based on past orders, dietary restrictions, and trending dishes. Loyalty programs, discounts, and subscription-based models further enhance user engagement and encourage repeat orders. Additionally, these apps benefit restaurants by expanding their customer base, streamlining operations, and offering valuable insights into consumer preferences. With the integration of ecofriendly packaging and sustainable

food options, many apps are also taking steps toward reducing environmental impact. As technology advances, the future of online food ordering will likely include drone deliveries, automated kitchens, and even more seamless user experiences, making dining more convenient than ever.

2. Literature Review and Objective

A literature survey is conducted to analyze existing research, technologies, and systems related to food ordering apps. This section explores similar projects, their limitations, and how our system improves upon them. The rise of digital technology has transformed various industries, including the food and beverage sector. Online food ordering applications have gained significant popularity, offering convenience, variety, and accessibility to consumers. These apps allow users to browse menus, place orders, and make payments through their smartphones or computers, eliminating the need for physical visits to restaurants.

The increasing adoption of online food delivery services has been driven by factors such as busy lifestyles, technological advancements, and the growing preference for contactless transactions. Leading platforms like Uber Eats, Zomato, and DoorDash have revolutionized the way food is ordered and delivered, fostering a highly competitive market.

This literature survey explores existing research on online food ordering apps, focusing on user behavior, technological innovations, challenges, and the impact on the restaurant industry. By reviewing past studies, this survey aims to provide insights into trends, customer preferences, and future developments in the online food ordering ecosystem. The main objectives of this project are:

1. To automate food ordering for customers and streamline the billing process.
2. To allow shopkeepers to manage menu items dynamically, including adding, updating, and deleting items with images and stock details.
3. To ensure automatic stock updates after every purchase.
4. To integrate a secure shopkeeper login system for managing orders and stock.
5. To provide UPI-based payment processing, allowing customers to pay online.
6. To offer an easy-to-use customer interface for browsing menu items and generating bills.

3. System Architecture

The Food Ordering System developed in this project successfully integrates essential features tailored for both customers and shopkeepers, creating a streamlined and efficient platform. Customers can effortlessly browse digital menus, select food items, place orders, and make online payments, ensuring a smooth and modern ordering experience. On the other hand, shopkeepers benefit from a dedicated interface that allows them to efficiently manage inventory, track orders, and verify payments.

The system is designed with a strong focus on user experience, ensuring an intuitive and hassle-free interaction for all users. The backend architecture provides robust capabilities for order processing, stock

management, and sales tracking, making it a valuable tool for shopkeepers to oversee their business operations effectively.

A key highlight of the system is the integration of UPI-based payments, allowing customers to complete transactions via QR codes for a secure and convenient payment process. Additionally, the real-time inventory management feature ensures that stock levels are updated instantly upon order confirmation, reducing errors and preventing overselling. These advanced features make the system stand out from traditional food ordering methods, offering a modern, efficient, and scalable solution for both customers and shopkeepers.

3.1 System Components and Modules

The Food Ordering System is designed with a structured architecture, featuring a Front-End, Back-End, Database, and Payment System to ensure seamless functionality. The Front-End, built with HTML, CSS, and JavaScript, includes a Customer Panel for browsing menus, adding items to the cart, and generating bills, while the Shopkeeper Panel manages menus, stock, and payment verification. The Back-End developed using PHP, Node.js, or Python (Flask/Django), handles order processing, inventory management, and authentication. A MySQL or Firebase database securely stores menu details, customer orders, and shopkeeper credentials. The system integrates UPI-based payments, allowing customers to complete transactions via QR codes, with manual verification by the shopkeeper before order confirmation. Once verified, the order is processed, stock levels are updated, and payment records are stored, ensuring a modern, efficient, and secure food ordering experience.

3.2 Data Flow in the System

The Food Ordering Process begins when the customer opens the application and explores the digitally displayed menu, which showcases available food items along with their descriptions, prices, and stock availability. The customer then selects their desired items, adds them to the cart, and proceeds to generate a bill, which calculates the total cost, including applicable taxes or discounts.

To complete the purchase, the customer makes a UPI payment using a QR code, ensuring a quick and cashless transaction. The system then prompts the shopkeeper to manually verify the payment to prevent fraudulent transactions. Once the payment is successfully confirmed, the order is processed, and the selected items are marked as sold, automatically updating stock levels in the inventory to reflect real-time availability.

Additionally, all transaction details, including the order summary, payment confirmation, and billing information, are securely stored in the database for record-keeping and future reference. This ensures that both the customer and shopkeeper can access past orders and track purchase history if needed. By streamlining the ordering, payment, and inventory update processes, the system provides a seamless, efficient, and reliable experience for both customers and shopkeepers.

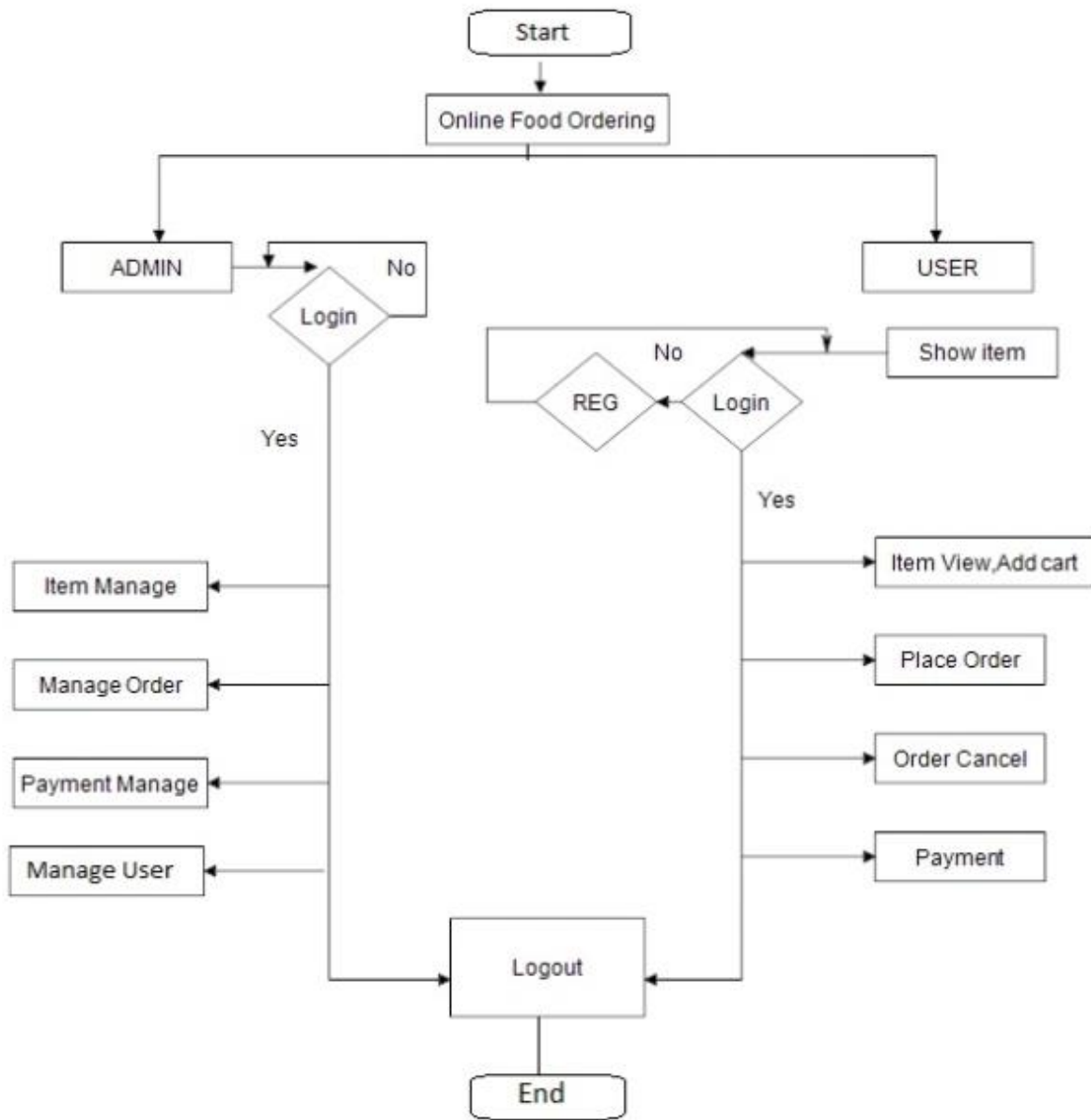


Table 1: Food Ordering Process

5. Result and Discussion

The **Canteen Management System** effectively streamlines various operations within a canteen environment. With a well-structured database, it efficiently manages customer information, menu items, orders, inventory, and cart details. The system facilitates tasks such as updating customer profiles, maintaining inventory levels, processing orders, handling payments, and managing user accounts. By automating these processes, it ensures a more organized and efficient workflow, reducing manual workload and minimizing errors. Overall, the system enhances operational efficiency and improves user experience within the canteen setting.

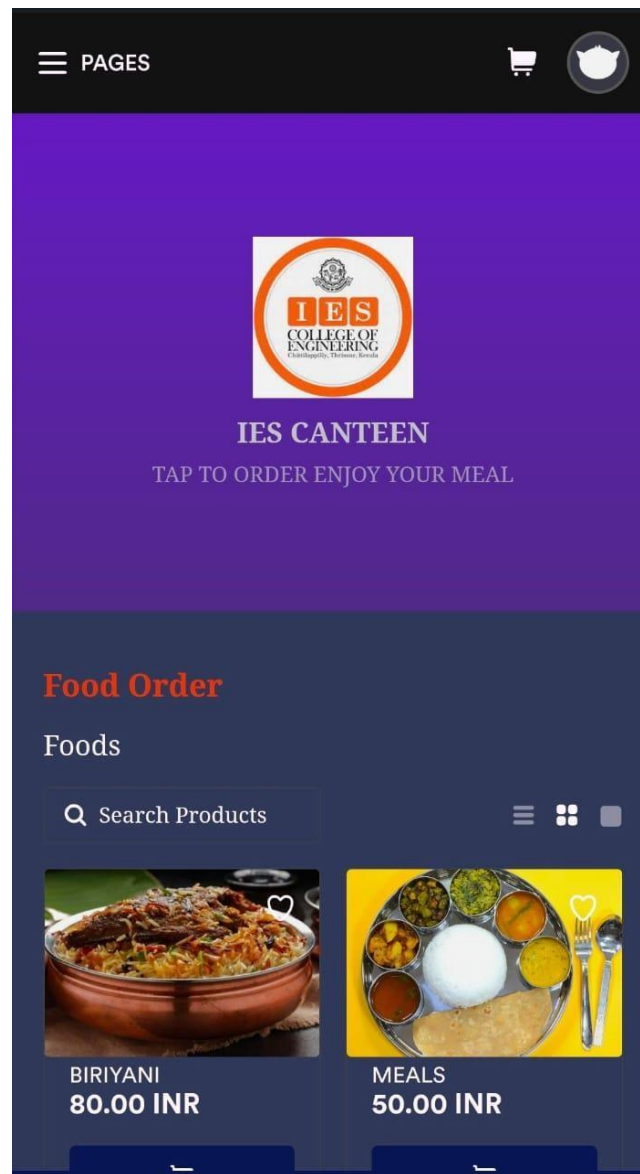


Figure 1: Canteen Management System

The **IES Canteen** ordering page is designed for a smooth and hassle-free experience. At the top, there's a **menu button**, a **shopping cart**, and a **profile icon** for easy navigation. The **canteen logo** is displayed prominently at the center.

Below, the **Food Order** section showcases available meals with **clear images, names, and prices**. A **search bar** helps users quickly find what they're looking for, and the food items are neatly arranged for easy browsing. Each item has a **heart icon** to mark favorites. The layout is simple and user-friendly, making it effortless to place an order in just a few clicks.

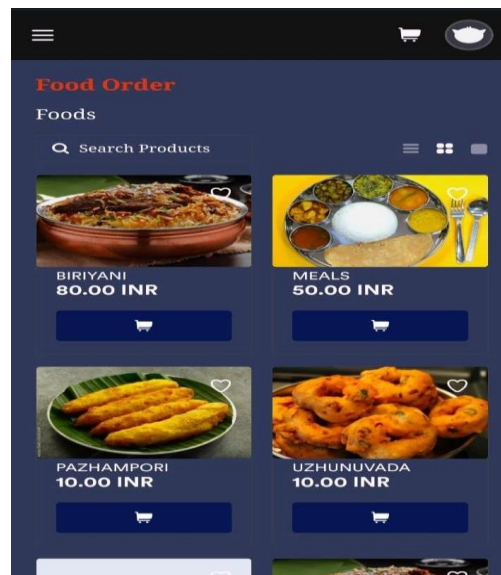


Figure 2: Product Ordering Interface

This is a **product ordering interface** that allows users to browse and purchase items. It includes a search bar for quick access to products and a cart system for easy ordering. Users can mark favourites with a heart icon and toggle between different view options. The interface is visually appealing and designed for a smooth shopping experience.

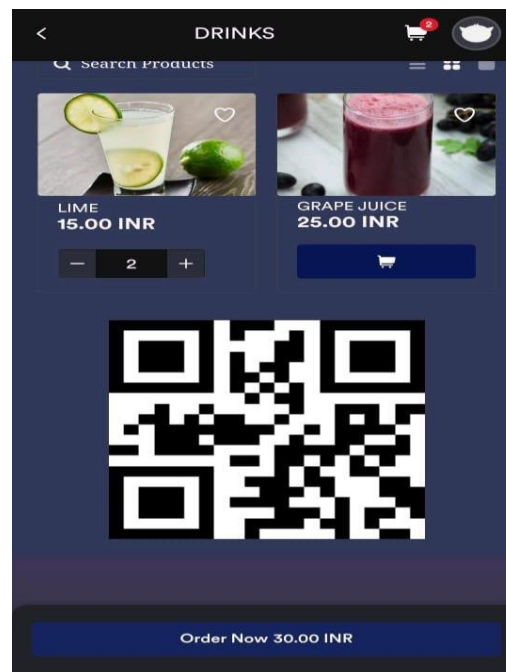


Figure 3: Food Ordering Selection

The **juice section** displays a variety of drink options with clear images, prices, and an option to select quantities. Users can either **adjust the quantity** of a drink using plus and minus buttons **or add it to the cart** directly. Each

item also has a **favourite icon** to mark preferred choices. The layout is simple and easy to navigate, making the selection process quick and convenient.

6. Conclusions

The Food Ordering System developed for this project has successfully integrated multiple essential features for both customers and shopkeepers. The system provides a modern, user-friendly platform that allows customers to browse menus, place orders, and make payments online, while providing shopkeepers with an easy-to-manage interface to handle inventory, orders, and payments. The system's design is focused on ensuring a seamless user experience while offering backend capabilities for efficient stock management and sales tracking. The integration of UPI-based payment systems, inventory management, and real-time updates are key highlights that set the system apart from traditional food ordering systems.

6.1 Key Achievements

- **User Authentication and Security:** The system incorporates a secure login for both customers and shopkeepers, ensuring that only authorized users can access critical information. Password protection, secure session management, and the use of HTTPS ensure data privacy and security.
- **Time Stock and Menu Management:** Shopkeepers can easily manage the menu by adding, updating, or removing items along with their corresponding prices, stock levels, and images. The automatic stock update system ensures that customers can only order items that are available in stock.
- **Seamless Ordering and Payment Process:** Customers can browse through a detailed menu, add items to their cart, and generate bills for their orders. The online payment process is straightforward, using
- **UPI payment methods** without the need for third-party payment gateways. After the payment is confirmed, the order is processed, and customers receive their bills.
- **Efficient Bill Generation:** The system ensures that customers receive their bills after payment confirmation, ensuring transparency and reliability in transactions.

The shopkeeper can also access a record of past orders for reference and accounting. • **Scalability and Flexibility:** The system is designed to handle growing customer traffic and increasing menu items as the shop scales. Using cloud based infrastructure ensures that the system can expand without performance degradation.

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